



09/896,471

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hollinger et al. Examiner: Lin, Wen Tai
Serial No.: 09/896,471 Group Art Unit: 2154
Filed: June 29, 2001 Docket No.: 60027.0004US01/BS#00318
Title: AUTOMATED REAL-TIME APPOINTMENT CONTROL

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 on August 28, 2006.

By: *Devon Grant*
Name: Devon K. Grant

REQUEST FOR CONTINUED EXAMINATION UNDER 37 C.F.R. §1.114

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

Under 37 C.F.R. §1.114, it is respectfully requested that this application be accorded the benefits of Continued Examination.

Please charge Deposit Account No. 13-2725 in the amount of \$790.00 to cover the required fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD
P.O. Box 2903
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404.954.5100

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PATENT TRADEMARK OFFICE

Date: August 28, 2006

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